



# TERMS AND CONDITIONS

## 1. Application

This Training Course is suitable for:

- Yoga Teachers with over **2 years teaching** experience
- Experienced Yoga Students with over **4 years of regular Yoga practice**
- It is recommended to have a good working knowledge and experience of **Pranayama**

## 2. Course Requirements

To qualify for certification of the Mantra & Meditation Training Course, you will be expected to:-

- Attend 80% of the training days (5 out of 6 days).
- Complete between 30-60 minutes of Personal Practice at least 5 times per week for the duration of the Course
- Complete a Practice Diary for each day of Personal Practice
- Complete all assessments as given by the deadlines provided
- Course Assessments consist of:
  1. 2 x short written assessments
  2. Lesson Plan
  3. Video Recorded Teaching Practice
  4. Final Personal Assessment essay
- Most of the assessments can be completed after the course has finished

If a training day is missed, you may be able to attend that session on a future course if space is available. Alternatively I can offer a one-to-one session to tutor you through the missed content. This can be at my home in Staffordshire or via Zoom. There will be an hourly charge for this additional tutoring.

The completion date for submission of all work is 8 weeks after the final teaching session (Day 6). In exceptional circumstances, extensions may be given at the discretion of the tutor, where evidence of need can be provided.

### **3. Course Provision**

The training course consists of:-

- 6 full days of Yoga Alliance Professionals Senior Yoga Tutor Contact training from 9.30am to 4.00pm (4.30pm on the final session) with an hour for lunch.
- Online Learning Portal with additional resources and further tutor contact via the Group Forum.
- Full Training Notes provided in comprehensive PDF format.
- Assessment and feedback of all work submitted.
- Certificate upon successful completion of the training.

Not included in the course fees are:- travel, food, course books and accommodation.

### **4. Application Process**

#### **1. Initial Booking**

Complete the booking form on the and confirm that you have read and agree with these Terms and Conditions.

#### **2. Secure your Place**

You will need to secure your place with a non-refundable £100 deposit. You can pay securely online - details are on the booking form, or via Bank Transfer. Your booking confirmation email will contain BACS details. Your booking confirmation email will contain the link for the payment of the deposit. Once the deposit is received, a receipt will be sent via email.

#### **3. Full Payment**

The remaining balance for the full costs of the Course should be paid via the online payment portal no later than 4 weeks before the start of the Course. Extensions to payments, in exceptional circumstances, may be given at the discretion of the tutor.

#### **4. Payment Plan**

There is an option for payment to be staggered and paid in smaller amounts over the first three months of the course.

- Deposit - £100
- First payment (before start of the course) - £100
- 2 x £100 payments and final £90 every month after the start of the course.

Divine Works Yoga reserves the right to withdraw your place if the deposit or full fees have not been paid by the required date.

## 5. Cancellation and Refund Policy

In the event of either the student or the tutor needing to cancel the training, the following policies apply:-

### 1. Student Cancellation

You may withdraw your application from the training course up to 30 days before the start date, and receive a refund of all monies paid, minus the non-refundable £100 deposit.

Within the 30 day pre-course period, and once the course has started, no monies can be refunded, either wholly or in part. In exceptional circumstances, at the discretion of the tutor, where evidence can be provided, you may be offered a place on a future training. Please note that the locations of these trainings vary, and there is no guarantee that it will be offered in the same geographical location.

All cancellations must be submitted in writing to the tutor at [julie@divineworks.co.uk](mailto:julie@divineworks.co.uk).

### 2. Course Cancellation

In the rare case that the training course has to be cancelled or postponed, full refunds of all monies paid, including deposits, will be given.

## 6. Circumstances beyond our Control

In the event of circumstances beyond our control, we may occasionally have to reschedule dates or relocate the training venue. Such circumstances may include, but are not limited to:- fire, flood, electrical failure, internet failure (online courses), industrial action by third parties, civil unrest or tutor illness.

In these circumstances, every effort will be made to minimise disruption to the training, and to ensure that every participant is given the opportunity to continue with the training course.

## 7. Code of Conduct

During the training course, and upon completion and certification, it is asked that you maintain ethical and professional standards of practice.

1. In line with the teachings of *ahimsa*, you will undertake the safe practice of the techniques given, and to consider all the precautions and contra-indications where necessary, both in your own personal practice, and when teaching them to your students.
2. In line with the teachings of *satya*, you will make known to the Tutor any medical conditions, injuries or illness before the start of the Course, or as and when they arise during the training.
3. In line with the teachings of *asteya*, you will not share the teaching materials with other tutors, students or teaching establishments.
4. In line with the teachings of *ahimsa*, you will not engage in any behaviour that is deemed abusive, threatening, discourteous or discriminatory, either towards the Tutor, or other Course participants.
5. In line with the teachings of *tapas*, you will endeavour to seriously commit to the undertakings, practices and assessments of the training course to the best of your ability.
6. Failure to observe this Code of Conduct may result in your exclusion from the remainder of the Course. Procedures for this are set out in Clause 10.

## 8. Yoga Alliance Professionals UK

This training course is accredited by the Yoga Alliance Professionals UK. Your name and email address will be submitted to them upon graduation from the course, and they may contact you in regard to offering YAP subsidised membership.

## 9. Data and Privacy Policy

In line with GDPR Regulations, your data will be used and protected in the following ways:-

### 1. Personal Data

Your personal data:- name, address, and contact details, will be used to contact you during the course and if needed, once the course has been completed.

Your medical information will be used to determine precautions and contra-indications for certain practices.

This data will be held by Divine Works Yoga on a password protected electrical device for the legally required 7 years.

## 2. Payment Data

Your payment details will be stored by the secure servers of Stripe Payment Processing and Woo Commerce, and used to process your payments. This data will be held by them for the legally required term.

## 3. Data Sharing

As set out in Clause 8, your name and email address will be shared with the Yoga Alliance Professionals UK, and no other Third Party, unless required by law.

## 10. Complaints Procedure

In the event that you are not happy with any elements of the training provided, I will make every endeavour to resolve the situation to the best of my ability. The complaints procedure is as follows:-

1. Contact me for an informal, confidential conversation.
2. If you are not satisfied with the conclusion, please submit your complaint in writing to: *julie@divineworks.co.uk*. I will endeavour to provide you with a written response within 14 days, unless external recourse is necessary.

In the unlikely event that the Tutor has concerns about a participant not abiding by the Code of Conduct, as set out in Clause 7, the participant will be:-

1. Contacted for an informal, verbal discussion to remedy the situation.
2. In the event of a continuation of the event, the participant will be given a written warning.
3. Failure to comply after the written warning may result in the participant being excluded from further attendance on the Training Course, with no provision for refund of monies paid.

These Terms & Conditions are designed to ensure that everyone has an enjoyable and productive experience on the course.

Hari Om

**Julie Hemmings**

**Divine Works Yoga**

